

PANEL AND TRENCHING ACTIVITIES

All panel and trenching work is now complete. If you have any questions or concerns about the electrical or trenching work completed on your property, please do not hesitate to contact the contractor listed on the door hanger we left at your property.

CABLING AND CUT-OVER ACTIVITIES

The new underground system is fully energized and the process to "cut over" customers to the new electrical system is nearing completion.

SDG&E is 100% complete with their cabling activities and Time Warner Cable is 100% complete with their cabling work. Another contractor will perform the cabling work. Cabling involves technicians placing new utility lines in the new conduits, so that the new lines can be "energized" and brought into service.

Both SDG&E and Time Warner Cable are 100% complete with cutting their customers over to the new underground system. Time Warner Cable began removal of their overhead lines. They are now 100% complete with this activity. Once the new system has been energized, the process to "cut-over" customers from overhead to underground services will begin. We anticipate the cabling and cutover phases will move very swiftly and they are not nearly as disruptive or distracting as the trenching work, which is why you may not even see us working. A door hanger will be left prior to the contractor visiting your property.



SDG&E cabling crew members works to install new underground utilities within the 1R/University City Project Block.

AT&T SERVICES

Once SDG&E, Time Warner Cable and AT&T have completed removing their overhead lines, the utility poles will be removed by SDG&E and AT&T. **AT&T will begin work to complete their portion of the Utilities Undergrounding Program in 2011. They are scheduled to finish by the end of 2011.**

CORRECTION NOTICES

All panel work has been completed and inspected in the 1R Project Block. Most of these corrections were minor and were the responsibility of the property owner. Corrections needed to be completed before we could cut customers over to the new underground system.

SAFETY

If you see anyone on your property that is not visibly wearing an identification badge, or if they are in a vehicle that is not marked with a contractor or utility company name, please call the Information Line at (619) 533-3841 or the San Diego Police Department. The construction crew must travel in marked vehicles and have proper identification at all times on the jobsite.

CONTACT US

In the event that you are not satisfied or pleased with the work that was done on your property or your street, please let us know. **Please do not attempt to make corrections, adjustments or improvements yourself.** We promise to work with you on reaching a solution or creating an outcome that meets your needs and ours in this process. We will not be able to switch your services to the new underground system if any modifications were done to our work. If you are unsure about the status of the work that has taken place on your property or your street, contact us at:

- Information Line: (619) 533-3841
- Email: undergrounding@sandiego.gov

UTILITIES UNDERGROUNDING PROGRAM VIDEO

A video about the Utilities Undergrounding Program can be seen by visiting our web site at www.sandiego.gov/undergrounding and clicking on video. By watching it, you can see all the processes associated with our work and gain a better understanding of what is involved in completing those processes.

We thank you in advance for your patience and support while we complete the Utilities Undergrounding Program project in the University City community.